COSMETOLOGY OPERATOR PROGRAM CATALOG

Publish Date January 1, 2022
Effective Date: January 1 - December 31, 2022
Volume Number: 2022-2

Southern Careers Institute Locations Offering Cosmetology Operator Program

Branch Campuses
Southern Careers Institute
935 N. Expressway
Brownsville, Texas 78520
Phone (956) 550-9962 Fax (956) 541-4890

Southern Careers Institute
2422 Airline Road
Corpus Christi, Texas 78414
Phone (361) 994-3700 Fax (361) 994-3701

Southern Careers Institute
238 SW Military Drive, Suite 101
San Antonio, Texas 78221 (South Campus Location)
Phone (210) 977-1000 Fax (210) 977-1001

Additional Southern Careers Institute Locations

Southern Careers Institute – Main campus
1701 W. Ben White Blvd, Suite 100,
Austin, Texas 78704
Phone (512) 432-1400 Fax (512) 432-1401

Southern Careers Institute – Branch campus
6963 NW Loop 410
San Antonio, Texas 78238 (North Campus Location)
Phone (210) 706-1600 Fax (210) 706-1601

Southern Careers Institute – Branch campus
1122 Morgan Blvd.
Harlingen, Texas 78550
Phone (956) 364-7300 Fax (956) 412-0919

Southern Careers Institute – Branch campus
3700 S IH-35, Suite A
Waco, TX 76716
Phone (254) 265-9700 Fax (254) 265-9701

Southern Careers Institute – Branch campus
1500 North Jackson Road
Pharr, Texas 78577
Phone (956) 687-1415 Fax (956) 687-3400

Corporate Office
1701 Directors Boulevard, Suite 800
Austin, Texas 78744
Phone: (512) 437-7500 Fax (512) 437-7501
Mission Statement

Our mission is to be a leading talent producer by delivering employer-tailored training.

The information contained in this catalog is true and correct to the best of my knowledge.

Lonnicia Maxwell
Campus Director
Austin Main Campus

George Garza
Campus Director
Pharr Branch Campus

Jeremie Baldwin
Campus Director
Brownsville Branch Campus

Rick Finn
Campus Director
San Antonio North Campus

Tammy F. Newsom
Campus Director
Corpus Christi Branch Campus

Cheryl Lokey
Campus Director
San Antonio South Campus

Shane Yates
Campus Director
Harlingen Branch Campus

Scott Hooks
Campus Director
Waco Branch Campus

Southern Careers Institute (“SCI”) reserves the right to modify, upon approval of the Texas Department of Licensing and Regulation, and the Council on Occupational Education, the offering of programs, individual courses of study, mode of delivery, curriculum, policies, procedures, tuition, hours of classes, the school calendar, and other materials listed in the publication or herein attached or inserted. The complete SCI catalog comprises this catalog and all addenda throughout the publication year. It is each student’s responsibility to know the information presented in this school catalog, in any supplements and addenda to the catalog. By enrolling in SCI, students agree to accept and abide by the terms stated in this catalog and all school policies. If there is any conflict between any statement in this catalog and the enrollment agreement signed by the student, the provision in the enrollment agreement controls and is binding.
Add Readmission for Military Service Members

Add Military Tuition Assistance

Add Refund Policy for Tuition Assistance (TA) for Active-Duty Military Students

Revise definition of Maximum Time Frame

Revise Appeal Due to Exceeding Maximum Time Frame

Revisions to campus faculty and staff listings
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ACCREDITATIONS, LICENSES, AND APPROVALS

The Commission of the Council on Occupational Education accredits Southern Careers Institute.

Council on Occupational Education
7840 Roswell Road, Building 300, Suite #325
Atlanta, Georgia 30350
Phone (770) 396-3898
Toll Free (800) 917-2081
www.council.org

Southern Careers Institute Cosmetology Operator programs are approved by the Texas Department of Licensing and Regulation:

Texas Department of Licensing and Regulation
P. O. Box 12157
Austin 78711-2157
920 Colorado
Austin, Texas 78701
Phone (512) 463-6599
Toll free (800) 803-9202
http://www.twc.state.tx.us/svcs/propschools/career-schools-colleges.html

This program is not approved or regulated by the Texas Workforce Commission.

Southern Careers Institute locations are approved by the Texas Veterans Commission to train eligible veterans.

COSMETOLOGY OPERATOR PROGRAM TUITION

Tuition includes textbooks and fees

<table>
<thead>
<tr>
<th>Clock Hours</th>
<th>Tuition</th>
<th>Total Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000</td>
<td>$17,500.00</td>
<td>$17,500.00</td>
</tr>
</tbody>
</table>

OTHER CHARGES PAID TO SCI (included in tuition)

<table>
<thead>
<tr>
<th>Item</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Replacement student ID</td>
<td>$5.00</td>
</tr>
<tr>
<td>Additional/Replacement Cosmetology Shirts</td>
<td>$10.00</td>
</tr>
<tr>
<td>Official transcripts – additional copies after the first free copy</td>
<td>$2.00</td>
</tr>
<tr>
<td>Replacement diploma</td>
<td>$5.00</td>
</tr>
</tbody>
</table>

ADMISSION

The admissions process depends on a truthful exchange of information between the applicant and the school. SCI admits students without regard to race, gender, sexual orientation, gender identity and expression, religion, creed, color, national origin, ancestry, marital status, age, disability, or any other factor prohibited by law. SCI reserves the right to deny admission to any person for any nondiscriminatory reason. Applicants are notified promptly of their admission status. Any applicant not accepted for admission will be notified and no charges will apply.

Prior to the student’s start date, the student must:

- Visit the school and tour the campus (if enrolling in a program that will have on-campus classes); and
- Complete an interview with a licensed representative in the Admissions Department.

To be considered for acceptance, potential students:

- Be at least 16 years of age, however, graduates must be at least 18 years old to be eligible for state licensure by the Texas Department of Licensing and Regulations ("TDLR"). Any applicant who has not reached the age of 18 at the time of the admissions process must provide proof of a high school diploma or GED and have written permission from a parent or legal guardian (by virtue of co-signing the enrollment agreement).
- Must not have accumulated more than 750 hours at another institution toward a cosmetology license.
- Provide SCI with verifiable official documentation of completion of secondary education within 21 days of starting school (see program exceptions below in Programmatic Requirements). Acceptable documentation includes:
— Official high school transcripts, original diploma, or a verifiable General Educational Development (GED) certificate. Homeschool documentation may also be accepted.

— A verifiable original diploma document or official transcript indicating completion of an associate degree. The institution granting the degree must have been accredited by an agency recognized by the US Dept of Education at the time the degree was granted.

— Foreign Credentials that must be evaluated for equivalency to a United States HS diploma. The credential must be an original document sent directly to the campus. The evaluation must be performed by an organization with membership in NACES (National Association of Credential Evaluation Services) OR listed on the Texas Education Agency website under Foreign Credential Evaluation Services.

- (Grandfathered Students): Students without a high school diploma or its recognized equivalent, who were enrolled in an eligible program at a Title IV institution prior to July 1, 2012, are eligible for Title IV aid under the previous ATB alternatives. (Consolidated Appropriations Act of 2012 amended section 484(d) of the Higher Education Act.) Southern Careers Institute accepts these grandfathered students if the student can provide proof that an appropriate ATB process was followed; that the student withdrew after earning credits; and that the student received federal aid for those credits.

After satisfying the admissions requirements, students will complete all required paperwork, including an Enrollment Agreement (to be signed by parent or guardian if the student is under the age of 18).

ENGLISH PROFICIENCY

SCI does not provide English as a second language (“ESL”) instruction. Students are required to read, write, and speak English in classes that are taught in English. Students whose primary language is not English are required to prove English proficiency by providing documentation of:

<table>
<thead>
<tr>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graduation from an English-speaking secondary institution</td>
</tr>
<tr>
<td>Test of English as a Foreign Language (TOEFL) with minimum score of 61 on an Internet-Based Test (IBT), 500 on a Paper-Based, or 173 on a Computer-Based Test (CBT)</td>
</tr>
<tr>
<td>Advanced Placement International English Language (APIEL) with a minimum score of 173</td>
</tr>
<tr>
<td>International English Language Testing System (IELTS) with a minimum level of 6</td>
</tr>
<tr>
<td>A minimum grade of C in an intermediate ESL course</td>
</tr>
<tr>
<td>Evidence of having completed 12 semester hours or 18 quarter hours with at least a C (70%) average at a postsecondary institution in which English was the language of instruction</td>
</tr>
</tbody>
</table>

VETERANS AND SERVICE MEMBERS

In accordance with Title 38 US Code 3679(e), this educational institution adopts the following additional provisions for any students using U.S. Department of Veterans Affairs (VA) Post-9/11 G.I. Bill® (Ch. 33) or Vocational Rehabilitation & Employment (Ch. 31) benefits, while payment to the institution is pending from VA. This educational institution will not:

- Prevent the student’s enrollment,
- Assess a late penalty fee to the student,
- Require the student to secure alternative or additional funding, or
- Deny the student access to any resources (access to classes, libraries, or other institutional facilities) available to other students who have satisfied their tuition and fee bills to the institution.

However, in the first six weeks of enrollment (from start date) and to qualify for this provision, such students will:

- Provide confirmation that the student has applied for VA Benefits (which could be a copy of the Certificate of Eligibility (COE) or the confirmation screen from eBenefits.)

Students using military and VA education benefits are required to submit all post-secondary institution transcripts, a military transcript, or a Joint Service Transcript (“JST”), and a DD214 (when applicable). The submitted documents will be used to conduct a mandatory evaluation of all potential transfer credits into any program for which the veteran or service member wishes to utilize his/her benefits.

Diploma-seeking students must provide transcripts within six (6) weeks. If not provided, then training will not continue to be certified.
TECHNOLOGY/RESOURCE REQUIREMENTS
To be admitted to a program that includes virtual (online) learning, students must:

| Have regular, daily access to a computer and the Internet (students in fully online programs must own a computer that meets specifications); |
| Possess the ability to use a computer, access e-mails, use a web browser (Internet Explorer, Firefox, Google Chrome, or Safari), and use the Moodle course management system; and |
| Have word processing software such as Microsoft Word or OpenOffice to apply APA format and save documents in PDF format for submission. |

NEW STUDENT ORIENTATION
Prior to beginning their programs at SCI, all new students will attend an orientation session. Orientation supports a successful transition into SCI. At orientation, students are acquainted with the campus and its policies and procedures. They are also introduced to the administrative staff, the faculty, and other students. The directors of the campus departments explain how they assist students and clarify students’ rights and responsibilities.

ONLINE LEARNING ORIENTATION
Students who are registered for courses that are delivered via distance education also will attend an online orientation. This orientation provides students with an introduction to the learning platform and skills necessary to be a successful online learner. Standards of behavior regarding postings, plagiarism, online etiquette, and attendance are covered. Students will gain access to online courses after passing the required online orientation. Passing the orientation does not affect the student’s grade point average (GPA) or satisfactory academic progress.

RE-ENTRY / RETURN FROM PRIOR WITHDRAWAL
Students who previously attended but withdrew prior to graduating, and who wish to return to the same program at the same campus, may re-enter upon review and approval by the Director of Education. Prior academic history, conduct history, and outstanding financial obligations will be reviewed. SCI reserves the right to refuse re-entry to any student based upon any of these factors, or space availability and program schedules. To qualify as a re-enter, the re-entry start date must be within 12 months of the last date of attendance in the prior enrollment. Otherwise, the student will be a new start.

Re-entry students must meet all admission requirements in effect at the time of re-entry including any kit the student obtained that meets the standard of the current kit). If the tuition has changed since the student’s prior enrollment, the student will be charged the lower of the two tuition amounts. Tuition will be charged for remaining courses only; there will be no additional charge for credits already earned.

A student who was academically dismissed may apply for re-entry consideration into the next grading period (in most programs, two (2) three-week courses. A student dismissed for violating the attendance policy may apply for re-entry after sitting out of school a minimum of three (3) weeks, but at least one course period. Students wishing to re-enter from a prior withdrawal or dismissal, with a most recent SAP status of Academic and Financial Aid Probation (AFAP), must successfully appeal to re-enter. Students will be on AFAP upon re-entry and must fulfill all the requirements of the appeal.

READMISSION FOR MILITARY SERVICE MEMBERS
Southern Careers Institute (SCI) acknowledges that students may be temporarily unable to attend classes or pause their studies to perform mandatory military service. Once the military obligation is concluded, SCI encourages such students to resume their education and ensures a timely readmission process.

This policy applies to Service members who are unable to attend classes for more than 30 consecutive days due to military service and Service members who are unable to attend classes for less than 30 days due to military service when such an absence would result in a withdrawal from school.

In accordance with federal regulations, 34 C.F.R. § 668.18, and the Department of Defense (DoD) Voluntary Education Partnership Memorandum of Understanding (MOU), SCI will readmit service members who seek readmission to a program that was interrupted due to a uniformed service obligation.

A student is eligible for readmission under this policy if, during an absence, the student performs uniformed service, voluntary or involuntary, in the Armed Forces, including the National Guard or Reserve, active duty, active duty for training or full-time National Guard (under federal authority). The cumulative length of all absences for uniformed service (service time only) must not exceed five years.

A returning student will be permitted to reenroll in the same academic program unless the student requests a later date of reenrollment or requests and agrees to a different program. If the exact program no longer exists, the student must be admitted to the program that is most similar, unless the student requests and agrees to admission to a different program. Returning students will be reenrolled with the same number of completed credits or hours if a clock hour program, and academic standing as the last academic year of attendance.
A returning student must be charged the same tuition and fees in effect during the last academic year the student attended unless veteran’s education benefits or other service member education benefits will pay the amount in excess. For subsequent academic years, the returning student may not be charged tuition and fees exceeding what other students in the program are charged.

If SCI determines that a returning student is not prepared to resume the program or is unable to complete the program, SCI must make reasonable efforts (refresher courses, remedial training, etc.) to enable the student to resume or complete the program at no additional cost to the student. If such efforts are unsuccessful or place an undue hardship on the school, SCI is not required to readmit the student.

Students who receive a dishonorable or bad conduct discharge from the Armed Forces (including the National Guard and Reserves), and who wish to return to their program, are not eligible for readmission under the requirements in this policy. However, servicemembers who do not meet readmission requirements under this policy may remain eligible for readmission under general re-entry requirements.

**SCI-to-SCI CAMPUS TRANSFER**

Students who previously attended an SCI campus, and who wish to change to a different SCI campus, are subject to all admissions requirements in place. If the student earned grades in any courses that associate to the program at the new campus, all earned grades will transfer (A, B, C, F, and W). SCI reserves the right to refuse re-enrollment to any student based upon the attendance, academic, financial, or conduct history of the student.

**VISITORS**

The schools are not open to the public. Visitors are subject to the rules and regulations of the campus. Visitors must sign in at the reception desk and must be accompanied by an employee. Children under the age of 16 always must be accompanied by an adult. The schools are open only during posted business hours.

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**FINANCIAL AID**

Financial assistance may be a combination of grants and loans that supplement the student’s contribution to funding their education. As an accredited post-secondary institution, SCI has various federal financial assistance programs available for qualified students enrolled in SCI programs. This does not apply to seminar students.

SCI participates in the following Federal Student Aid programs with eligibility determined by completing the Free Application for Federal Student Aid ("FAFSA"):  
- Federal Pell Grant  
- Iraq and Afghanistan Service Grants  
- Federal Supplemental Educational Opportunity Grant (FSEOG)  
- William D. Ford Direct Loan Program

Grant aid is available to students who qualify, and it does not have to be paid back.

SCI will assist students in developing financial plans to pay for their education through a combination of student/family contributions, financial aid, if eligible, and finance plans. Eligibility for financial assistance is determined by using standard, federally approved methods of needs analysis. Students will be interviewed individually to determine a financial arrangement that suits their needs and personal situation, and which meets the requirements of the school.

Students may be required to make monthly payments while attending school, amounts based on the program and the amount of financial aid the student may be receiving. Failure to keep all payments current may result in dismissal from school.

**VETERANS BENEFITS**

SCI is approved for GI Bill® Chapters 30, 31, 32, 33, 35, 1606, and 1607 tuition payments from the U.S. Department of Veterans Affairs ("VA"). Students eligible for and receiving VA educational benefits are required to provide all previous post-secondary education transcripts for review, including JST military training records. More information about VA education benefits is available at the official U.S. government website at [http://www.benefits.va.gov/gibill](http://www.benefits.va.gov/gibill). GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs.

It is the student’s responsibility to notify the office of Financial Aid of any changes in course load. Students receiving VA benefits and requesting Leaves of Absence will experience an interruption of benefits and will be reported to the VA office. The VA office will be notified when the student returns from the Leave of Absence as scheduled.

**MILITARY TUITION ASSISTANCE**

The Department of Defense (DoD) Tuition Assistance (TA) program provides financial assistance to Service members for voluntary off-duty education programs in support of professional and personal self-development goals. TA is available for courses that are offered in the classroom or by distance learning and are part of an approved academic degree or diploma program. Service members who are interested in using TA should begin the process by contacting their Educational Services Officer (ESO) or military counselor within their military service branch.
LOAN DEFAULT PREVENTION
Making regular payments on student loans builds a strong credit record and helps avoid collection activities. Being in default has negative consequences including denial of new loans, bad credit reports, possible wage garnishment, seizure of tax returns, and refusal by the school to release transcripts.

During entrance counseling, financial aid staff explain how both federal student loans and the master promissory note function, emphasizes the importance of repaying all loans, describes the consequences of default, and shows borrowers sample monthly repayment amounts based on their program of study. Financial literacy is also discussed to help students better understand how to manage debt. Exit counseling is the opportunity to clear up any misconceptions that students may have about their loan obligations. During the exit counseling process, completers are educated on how to understand and repay loans, avoid default, and make finances a priority. Thorough exit counseling is a cornerstone of the institution’s default prevention plan and is mandatory.

SCHOLARSHIPS AND GRANTS
In keeping with the Institution’s long-standing tradition of providing excellent educational programs while assisting students across Texas overcome the challenges of college affordability, financial literacy and completion, SCI may offer the Student Success Grant for specific start dates and programs. This Grant is only valid for those applicants who submit a complete application for the associated starts in 2022, commit to continuous enrollment, and abide by the program requirements. SCI makes available a limited amount of money each year for such grants. Once it is determined that available funding is exhausted, grants will not be available to otherwise eligible students.

Determination of award amount will be based on the student’s initial funding level selection and matriculation of all transfer credits from other colleges, military and other SCI programs or campuses per the institution’s catalog.

HIGH SCHOOL BEST SCHOLARSHIP
SCI may offer a High School Best Scholarship to first-time SCI students who enroll and attend a SCI campus within six (6) months of their high school graduation with a GPA of 3.5 or higher on a 4.0 scale (or the equivalent). Students must have exhausted all federal and state funding and have an outstanding tuition balance. Each year, students at each applicable campus will be offered up to a $3,000 scholarship for their first academic year.

Students will be considered for the High School Best Scholarship once they complete the admissions application process, have a valid Free Application for Federal Student Aid (FAFSA) on file, submit the High School Best Scholarship application, and provide a copy of their high school transcripts. Applications are due by each start date; awards will be based on financial need as well as academic achievement. Scholarship applications will be evaluated as they are received. The High School Best Scholarship is not available for the Cosmetology Program or seminars.

Once the maximum dollar amount of scholarship funds is awarded, no additional scholarships will be granted for the remainder of the year. For 2022, a maximum of $420,000 in scholarship funding will be awarded in High School Best Scholarships.

HIGH SCHOOL SCHOLARSHIP
SCI may offer a High School Scholarship to first time students who enroll and attend a Southern Careers Institute campus within six (6) months of their high school graduation date. Students must have exhausted all federal and state funding and have an outstanding tuition balance.

Each year, students at each applicable campus will be offered up to a $1,500 scholarship for their first academic year. Students will be considered for the High School Scholarship once they complete the admissions application process, have a valid Free Application for Federal Student Aid (FAFSA) on file, and submit the High School Scholarship application and provide a copy of their proof of graduation showing graduation date. Applications are due by each start date.

Scholarship applications will be evaluated as they are received. The High School Scholarship is not available for seminars. Once the maximum dollar amount of scholarship funds is awarded, no additional scholarships will be granted for the remainder of the year. For 2022, a maximum of $275,000 in scholarship funding will be awarded in High School Scholarships.

FINANCIAL LITERACY GRANT
In keeping with the Institution’s long-standing tradition of providing excellent educational programs while assisting students across Texas overcome the challenges of college affordability, financial literacy and completion, SCI may offer the Financial Literacy Grant for specific start dates and programs. The grant is only available for those applicants who submit a complete application and commit to continuous enrollment. Determination of award amount will be based on matriculation of all transfer credits from all other colleges or military, including from other SCI programs or campuses per the institution’s catalog.

SOUTHERN CAREERS INSTITUTE MILITARY GRANT
To continue to serve our military members and their families, Southern Careers Institute has established a Military Grant of up to $1,100. The Military Grant is for military members (Active, Veteran, and Retired), their spouses, and dependents and provides funding to attend a program of study at SCI.
The student is eligible to participate if enrolled at SCI using benefits from one of the following programs:

1. MGIB Montgomery GI Bill®, 9/11 GI Bill®, Forever GI Bill®
2. Vocational Rehabilitation & Employment Service Program
3. Tuition Assistance for Active Duty
4. My Career Advancement Account (MyCAA)
5. Survivors & Dependents Educational Assistance (DEA)
   • Education benefits eligibility paperwork (Certificate of Eligibility-COE, eBenefits, VA.gov printout, or Chapter 31 PO)
   • If the total amount of aid (minus Pell Grant) received exceeds the cost of tuition and fees, the scholarship amount will be reduced by the excess amount.
   • Be actively attending at time of scholarship disbursement. Withdrawn students lose eligibility for future scholarship disbursements in the withdrawn enrollment. Additionally, a paid scholarship disbursement will be proportionally adjusted for current term in which a student withdraws.

GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (“VA”). More information about education benefits offered by the VA is available on the U.S. Government GI Bill® website (https://www.benefits.va.gov/gibill).

DREAM ACT GRANT
In keeping with the Institution’s long-standing tradition of providing excellent educational programs, while assisting students across Texas overcome the challenges of college affordability, SCI may offer the DREAM Act Grant for specific start dates and programs. This grant is only valid for those applicants who submit a complete application for the associated starts in 2022, and who commit to continuous enrollment. The Institute makes available a limited amount of money each year for such grants. Once it is determined that available funding is exhausted, grants will not be available to otherwise eligible students.

SPONSOR’S GRANT
If requested, SCI will match sponsor’s contribution with an additional grant for a student who is sponsored by another organization. If the student is eligible for the Pell Grant, SCI will match up to the sponsor’s contribution after the Pell Grant is applied. Total contributions cannot exceed the cost of the program. If the student is not eligible for the Pell Grant, the institution will match half (½) of the sponsor’s contribution, not to exceed the cost of the program. Any portion of the program cost which is not covered by grants, sponsor, and scholarship, will be paid by the student while in school.

DEBT FORGIVENESS GRANT
To help change more lives, SCI may offer the Debt Forgiveness Grant for specific start dates and programs. The purpose of this program is to assist our prior students to continue their educational journey while supporting and encouraging them to improve their marketability in today’s job market. Students who withdrew from class within the last 365 days and meet SAP requirements are eligible for the grant.

CAREER OPPORTUNITY GRANT
To help change more lives, SCI may offer the Career Opportunity Grant for specific start dates and programs. The Career Opportunity Grant makes going back to school easier by lowering the overall cost of tuition by as much as $4,000 for grant recipients. The grant is available to those who qualify.

NEED BASED GRANT
To help change more lives, SCI may offer the Need Based Grant for specific start dates and programs. The Need Based Grant makes going back to school easier by lowering the overall cost of tuition. The grant is reserved for applicants with high expected family contribution and willing to invest in their career at enrollment. The grant is available only for those applicants who submit a complete application and commit to continuous enrollment. Determination of award amount will be based on matriculation of all transfer credits from all other colleges or military, including from other SCI programs or campuses per the institution’s catalog. Some programs may not qualify. Grant recipients must continue to satisfy the school’s stated Standards of Academic Progress (SAP) as defined in the school’s catalog to remain eligible for the grant. See the Financial Aid department for all requirements and parameters for institutional grants.

VOCATIONAL REHABILITATION
Vocational Rehabilitation (VocRehab) has several programs to assist individuals pursuing new career paths. The purpose of VocRehab is to align employment opportunities for persons who, because of accident, disease, or congenital deformity, have an impairment that constitutes a barrier to employment or preparation for it. For detailed information concerning these programs contact the local vocational office, which can be found via https://webp.twc.state.tx.us/services/VRLookup/.
REFUND POLICY
Refund computations will be consistent with the Texas Workforce Commission, Career Schools and Colleges ("TWC") refund policy guidelines and are based on scheduled clock hours of attendance through the last date of attendance. The determination of refunds will be calculated based on the most advantageous refund to the student.

REVERSE START POLICY
A 21-day reverse start may be applied to students enrolling in SCI programs. If during the first 21-days of the student’s enrollment, the student decides to discontinue enrollment, or fails to confirm intent to continue enrollment by attending any class on calendar day 22 or beyond, the student may do so without incurring any tuition-related expense or Federal Student Loan debt. If the student confirms intent to continue enrollment by attending any class within or beyond the 21-day period, the student may be subject to all tuition charges on the enrollment agreement.

On calendar day 22 or beyond, the minimum refund of the remaining tuition and fees will be the pro rata portion of tuition, fees, and other charges that the number of hours remaining in the portion of the course or program for which the student has been charged after the effective date of termination bears to the total number of hours in the portion of the course or program for which the student has been charged, except that a student may not collect a refund if the student has completed 75 percent or more of the total number of hours in the portion of the program for which the student has been charged on the effective date of termination. Any class attended during the reverse start period would receive a grade of RS.

CANCELLATION POLICY
A full refund will be made to any student who cancels the enrollment contract within 72 hours (until midnight (local time) of the third day excluding Saturdays, Sundays, and legal holidays) after the enrollment contract is signed. A full refund will also be made to any student who cancels enrollment within the student’s first three scheduled class days, except that the school may retain not more than $100 in any administrative fees charged, as well as items of extra expense that are necessary for the portion of the program attended and stated separately on the enrollment agreement (does not apply to Seminars).

To cancel the Enrollment Agreement after it has been signed, the student must provide the Admissions Office of SCI with a Notice of Cancellation which can be provided by mail or delivered in person. If the notice is deposited in the mail, it is deemed effective as of the date of the postmark, if it is properly addressed with proper postage. If it is delivered in person, it is deemed effective as of the date it is delivered in person.

REFUND OF FEDERAL TITLE IV AID POLICY
SCI participates in federal financial aid. For students who have received Title IV financial assistance, the Federal Return of Title IV Funds calculation (R2T4) will be completed first and applicable funds returned. Returned funds will be reduced from the payments received on behalf of the student before applying the institutional refund policy to determine whether the student is owed a refund or if a balance is owed to SCI. If a balance is owed to SCI, a student will have to make arrangements to pay it.

In compliance with Federal regulations, SCI will determine how much Federal student financial assistance that the student has earned or not earned when a student who is a Title IV recipient withdraws from SCI. The Federal Return of Title IV Funds formula dictates the amount of federal Title IV aid that must be returned to the federal government or the lending institution by SCI and/or student. The federal formula is applicable to an eligible student receiving federal aid when that student withdraws on or before the 60% point in time in the payment period. The Return of Title IV Funds calculation may result in the student owing a balance to the Federal Government and, in some cases, to SCI. If the amount received from federal funds is more than the amount earned, then a return will be made within forty-five (45) days of the date of determination, which is the date SCI has determined that the student has officially or unofficially withdrawn.

For the purpose of determining the amount to be returned, if any, the student shall be deemed to have withdrawn from the program when any of the following occurs: (a) The student notifies SCI of your withdrawal or the actual date of withdrawal; (b) SCI terminates the student’s enrollment; (c) The student fails to attend classes for 14 consecutive calendar days (excluding scheduled breaks and holidays); (d) The student fails to return from a leave of absence. In this case, the date of withdrawal shall be deemed to be the last date of recorded attendance. Provisions (a) and (b) are considered official withdrawals, provisions (c) and (d) are considered unofficial withdrawals.

Withdrawal Before 60%: SCI must perform a R2T4 calculation to determine the amount of earned aid up through the 60% point in each payment period and use the Department of Education’s prorated schedule to determine the amount of R2T4 funds the student has earned at the time of termination or withdrawal. After the 60% point in the payment period of enrollment, a student has earned 100% of the Title IV funds he or she was scheduled to receive during the period.

Withdrawal After 60%: For a student who is terminated or withdraws after the 60% point-in-time, there are no unearned funds. However, SCI will still calculate the Institutional Refund and R2T4 for financial aid recipients.

To calculate the amount earned for credit-hour programs, SCI will determine the percentage by dividing the number of calendar days the student completed in the payment period as of the last day of attendance by the total number of calendar days in the payment period. Any scheduled break of 5 days or more is not counted in the total calendar days of the payment period. To calculate the amount earned for
clock hour programs, SCI will determine the percentage by dividing the number of clock hours the student attended in the payment period as of the last day of attendance by the total number of clock hours the student was scheduled to have attended in the payment period. If a return results from the calculation, federal policy requires that these unearned funds be returned to the applicable Title IV financial aid fund source. Funds are returned to the Title IV Programs in the following federally mandated order: (1) Unsubsidized Federal Direct Loan; (2) Subsidized Federal Direct Loan; (3) Federal Direct PLUS loan; (4) Federal Pell Grants; (5) Federal Supplemental Education Opportunity Grant (SEOG); (6) other grant or loan assistance authorized by Title IV of the HEA, as amended.

If more Federal Title IV student financial assistance has been earned than has been received, the student may be eligible for a post-withdrawal disbursement. SCI will notify the student within 30 days of the date of determination of any post-withdrawal disbursement loan funds for which the student may be eligible and what steps need to be taken for the Federal Title IV financial assistance funds to be received. The student or parent, in the case of Federal Direct PLUS Loans, needs to provide permission before any loan funds may be disbursed on the student’s account or disbursed to the student or parent. However, SCI may automatically use all or a portion of the post-withdrawal disbursement of grant funds for tuition and fees, and with the student’s authorization, SCI may automatically use the grant funds for other educationally related charges. Any balance of grant funds that may be available will be offered to the student. SCI will make a post-withdrawal disbursement of any loan funds the student accepts within 180 days from the date SCI determined the student withdrew.

If the Federal Title IV student financial assistance funds need to be returned, the institution must return a portion of all the unearned funds equal to the lesser of the institutional charges multiplied by the percentage of unearned Federal Title IV student financial assistance funds; or the entire amount of unearned funds. If there are remaining unearned Federal Title IV financial aid funds to be returned, the student must return any loan funds that remain to be returned in accordance with the terms and conditions of the promissory note. If the remaining amount of funds to be returned includes grant funds, the student must return any amount of the overpayment that is more than half of the grant funds received. SCI will notify the student as to the amount owed and how and where it should be returned.

INSTITUTIONAL REFUND POLICY

1. Refund computations will be based on the scheduled course time of class attendance through the last date of attendance. Leaves of absence, suspensions, and SCI holidays will not be counted as part of the scheduled class attendance.

2. The effective date of termination for refund purposes will be the earliest of the following:
   a. The last day of attendance if the student is terminated by SCI;
   b. The date of the receipt of written notice from the student; or
   c. Fourteen (14) consecutive calendar days following the last date of attendance excluding scheduled breaks and holidays.

3. If tuition and fees are collected in advance of entrance, and if after expiration of the 72-hour cancellation privilege the student does not enter SCI, not more than $100 in nonrefundable administrative fees shall be retained by SCI for the entire residence program or synchronous distance education course.

4. If a student enters a residence or synchronous distance education program and withdraws or is otherwise terminated, SCI may retain not more than $100 in nonrefundable administrative fees for the entire program. The minimum refund of the remaining tuition and fees will be the pro rata portion of tuition, fees, and other charges that the number of hours remaining in the portion of the course or program for which the student has been charged after the effective date of termination bears to the total number of hours in the portion of the course or program for which the student has been charged, except that a student may not collect a refund if the student has completed 75 percent or more of the total number of hours in the portion of the program for which the student has been charged on the effective date of termination.

5. Refunds for asynchronous distance education courses or programs will be computed on the basis of the number of lessons in the course or program.

6. The effective date of termination for refund purposes in asynchronous distance education courses or program will be the earliest of the following:
   a. the date of notification to the student if the student is terminated;
   b. the date of receipt of written notice of withdrawal from the student; or
   c. the end of the third calendar month following the month in which the student’s last lesson assignment was received unless notification has been received from the student that the student wishes to remain enrolled.

7. If the student who enters an asynchronous distance education course terminates or withdraws after the expiration of the 72-hour cancellation privilege, the school may retain $50 of the tuition and fees and the minimum refund policy must provide that the student will be refunded the pro rata portion of the remaining tuition, fees, and other charges that the number of lessons completed and serviced by the school or college bears to the total number of lessons in the program. Refund computations will be based on the number of lessons in the program.
Refunds/returns due to or on behalf of the student will be refunded to the following programs/sources in the following prioritized order:

1. Unsubsidized Federal Direct Student Loan
2. Subsidized Federal Direct Student Loan
3. Federal Direct Plus Loan
4. Federal Pell Grant
5. FSEOG
6. Other federal, state, private, or institutional sources of aid
7. The student

Examples of common refund situations/comparisons are available at the campus financial aid office. Students who have questions about Title IV program funds may call the Federal Student Aid Information Center at 1-800-4-FEDAI D (1-800-433-3243). TTY users may call 1-800-730-8913. Information is also available at [www.studentaid.ed.gov](http://www.studentaid.ed.gov).

8. Refunds for items of extra expense to the student, such as books, tools, or other supplies should be handled separately from refund of tuition and other academic fees. The student will not be required to purchase instructional supplies, books, and tools until such time as these materials are required. Once these materials are purchased, no refund will be made. For full refunds, the school can withhold costs for these types of items from the refund as long as they were necessary for the portion of the program attended and separately stated in the enrollment agreement. Any such items not required for the portion of the program attended must be included in the refund.

9. A student who withdraws for a reason unrelated to the student's academic status after the 75 percent completion mark and requests a grade at the time of withdrawal shall be given a grade of "incomplete" and permitted to re-enroll in the course or program during the 12-month period following the date the student withdrew without payment of additional tuition for that portion of the course or program.

10. A full refund of all tuition and fees is due and refundable in each of the following cases:
   a. An enrollee is not accepted by SCI,
   b. If the course of instruction is discontinued by SCI and this prevents the student from completing the course, or
   c. If the student's enrollment was procured as a result of any misrepresentation in advertising, promotional materials of SCI, or representations by the owner or representatives of SCI.

   A full or partial refund may also be due in other circumstances of program deficiencies or violations of requirements for career schools and colleges.

**REFUND POLICY FOR STUDENTS CALLED TO ACTIVE MILITARY SERVICE**

11. A student of SCI who withdraws from SCI as a result of the student being called to active duty in a military service of the United States or the Texas National Guard may elect one of the following options for each program in which the student is enrolled:
   a. If tuition and fees are collected in advance of the withdrawal, a pro rata refund of any tuition, fees, or other charges paid by the student for the program and cancellation of any unpaid tuition, fees, or other charges owed by the student for the portion of the program the student does not complete following withdrawal;
   b. A grade of incomplete with the designation "withdrawn-military" for the courses in the program, other than courses for which the student has previously received a grade on the student's transcript, and the right to re-enroll in the program, or a substantially equivalent program if that program is no longer available, not later than the first anniversary of the date the student is discharged from active military duty without payment of additional tuition, fees, or other charges for the program other than any previously unpaid balance of the original tuition, fees, and charges for books for the program; or other charges for the program other than any previously unpaid balance of the original tuition, fees, and charges for books for the programs; or
   c. The assignment of an appropriate final grade or credit for the courses in the program, but only if the instructor or instructors of the program determine that the student has:
      1. Satisfactorily completed at least 90 percent of the required coursework for the program; and
      2. Demonstrated sufficient mastery of the program material to receive credit for completing the program.

12. The payment of refunds will be totally completed such that the refund instrument has been negotiated or credited into the proper account(s), within 60 days after the effective date of termination.

**REFUND POLICY FOR TUITION ASSISTANCE (TA) FOR ACTIVE-DUTY MILITARY STUDENTS**

In accordance with the Department of Defense (DoD) Voluntary Education Partnership Memorandum of Understanding (MOU), this policy sets forth the stipulations by which the institution will adhere to return any unearned tuition assistance (TA) funds on a proportional basis through the 60% point of an academic course. TA funds are earned proportionally during an enrolled period with the unearned funds returned to the military branch from which the funds were provided if the student's last day of attendance is on or before the 60% attendance date. Unearned TA funds will be returned on a prorated basis, depending on the length of the course.
To determine the amount of TA that needs to be returned, the institution determines the number of days attended based on last date of attendance and then divides that by the number of days in the course to determine the percentage of TA that was earned by the student. 100% of the TA will have been earned by the institution should the student’s last date of attendance pass the 60% completion mark. If the student completed less than the 60% completion rate, Southern Careers Institute (SCI) determines how much TA the student has earned and for how much the military branch may be invoiced. Should there be any remaining TA funds prior to the 60% period of a course, these funds will be reimbursed directly to the military branch from which the funds were provided, not to the student. SCI will begin the Return of Unearned Tuition Assistance Funds calculation process when a TA recipient withdraws from a course. In some cases, this process may result in a student owing the school for unpaid tuition and fees.

COUNCIL ON OCCUPATIONAL EDUCATION REFUND POLICY
The Council on Occupational Education (COE) refund policy for students attending non-public institutions who incur a financial obligation for a period of 12 months or less shall be as follows:

(i) During the first 10% of the period of financial obligation, the institution shall refund at least 90% of the tuition
(ii) After the first 10% of the period of financial obligation and until the end of the first 25% of the period of obligation, the institution shall refund at least 50% of the tuition
(iii) After the first 25% of the period of financial obligation and until the end of the first 50% of the period of obligation, the institution shall refund at least 25% of the tuition
(iv) After the first 50% of the period of financial obligation, the institution may retain all of the tuition.

Students will be held responsible for any monies still owed to SCI and will be billed accordingly. The effective date of termination is stated above.

If tuition is collected in advance of entrance and if after expiration of the 72-hours cancellation privilege the student does not begin class, not more than $100 shall be retained by SCI.

The student will be issued instructional supplies, books, or materials at the time these materials are required by the program. However, if a student does not qualify for any tuition assistance, enrolls in individual courses and/or withdraws from the institution before payment has been made, books will be billed accordingly to the student. Once these materials have been issued “used”, no refund will be granted.

A refund of tuition and fees is due and refundable in each of the following cases:

• An applicant is not accepted for enrollment.
• If the student’s enrollment was procured as a result of any misrepresentation in advertising, promotional materials of SCI, or misrepresentations by the owner or representative of SCI.
• The program of study is discontinued by SCI, and this prevents the student from completing the program.

RETURN TO TITLE IV
Federal Law specifies how the school must determine the amount of federal financial assistance that a student earns when the student withdraws. The law requires that when a student withdraws during a payment period, the amount of student financial aid program assistance that is earned will be determined by a specific formula. If a student received (or the school received on the student’s behalf) less assistance than the amount that is earned, the student may be able to receive additional funds. If more assistance was received than was earned, the excess funds must be returned. This process must be completed within 45 days of the date of determination and returns will be made according to federal guidelines. The amount of assistance that is earned is determined on a pro rata basis. That is, if a student completes 30 percent of the payment period, the student earns 30 percent of the assistance originally scheduled to be received. Once a student completes more than 60 percent of the payment period, all of the assistance for the period is earned.

Refunds are processed automatically, and students are not required to request a refund in order for the refund to be made.

ACADEMICS

CLOCK HOUR
The Cosmetology Operator program is measured in clock hours. A clock hour is defined as a 50 to 60-minute period of time consisting of class, lecture, recitation, faculty-supervised laboratory, shop training or internship. The Cosmetology Operator program is divided into 12 three-week modules that are scheduled continuously throughout the year. The additional final module (COS252) is 100 hours and four (4) weeks in length.

TRANSFER OF COSMETOLOGY HOURS TO SCI
Students must submit transcripts to request transfer hours. In addition, the student must complete a performance assessment to determine entry into pre-laboratory classroom instruction or into laboratory learning experience. Hours earned in a high school program will be accepted as transfer credits if they meet TDLR criteria. The maximum allowable transfer hours are 750 hours.
Transfer hours may be provisionally granted for financial aid packaging purposes using unofficial transcripts but verified only upon receipt of official transcripts no later than the 21st calendar day of the student’s enrollment. If official transcripts are not received, the transfer hour determination will be revoked. Students may be required to provide the previous institution’s course syllabus or school catalog containing course descriptions. Transfer credit evaluation determinations are final.

TRANSFER OF HOURS TO OTHER INSTITUTIONS
Acceptance of hours earned at SCI is determined solely by the receiving institution. Students who may wish to transfer after attending SCI are encouraged to contact the school they wish to attend to determine if their hours will transfer. SCI does not guarantee the transferability of hours earned at SCI.

STUDENT / TEACHER RATIOS
SCI instructors provide support and guidance to students in classes sized to best serve the students’ needs. The maximum student/teacher class ratio is 25:1.

SCHEDULES AND HOLIDAYS
Campus Administrative Offices
Monday – Thursday 8:00am – 8:00pm
Friday 8:00am – 5:00pm
Saturday 9:00am – 1:00pm
Sunday CLOSED

COURSE SCHEDULES
Cosmetology Operator is a day program scheduled for 25 hours per week. The program runs Tuesday through Saturday at 9:00 a.m. to 2:30 p.m. This schedule includes 30 minutes of lunch time during which the student clocks out, resulting in five (5) hours of attendance each day.

Students may make up attendance time for absences that may be scheduled on Mondays, or after 2:30 p.m. by coordinating with the Cosmetology program Director and Director of Education.

2022 COURSE CALENDARS
The program may not be offered for every start. Check with the campus for availability.

<table>
<thead>
<tr>
<th>COSMETOLOGY OPERATOR PROGRAM</th>
<th>Course Start Date</th>
<th>Course End Date</th>
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<tbody>
<tr>
<td>1/18/2022</td>
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<tr>
<td>2/8/2022</td>
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2022 HOLIDAY CALENDAR

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<tr>
<th>Holiday</th>
<th>Start</th>
<th>End</th>
<th>Make-up Days</th>
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</thead>
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<td>Spring Break</td>
<td>3/9/2022</td>
<td>3/15/2022</td>
<td></td>
</tr>
<tr>
<td>Good Friday</td>
<td>4/15/2022</td>
<td>4/11/2022</td>
<td></td>
</tr>
<tr>
<td>Winter Break</td>
<td>12/18/2022</td>
<td>1/1/2023</td>
<td></td>
</tr>
</tbody>
</table>

SCHOOL CLOSINGS
When the school is closed due to extreme weather, utilities issues, or emergency situations, the Campus Director will communicate the school closure using one or more of the following: text, email, PSAs on TV, social media, website updates, etc. The resumption of operations will be communicated using the same means.

Class days and times will be subject to change, and make-up time for closures or holidays may be scheduled on Mondays.

In the event of any weather condition that could cause hazardous or risky travel conditions, students should use good judgment concerning whether to attend class at the campus.

ATTENDANCE
Students are expected to attend each class meeting for every class in their schedule, and to call their instructor in advance if they are going to be absent.

The following attendance requirements apply:

- Attendance records reflecting absences are maintained by the school. Any agency that provides educational financial assistance to a student will receive accurate and complete student attendance and progress information.
- Students are expected to return on time from scheduled class breaks and to remain in class until dismissed by the instructor.
- Absence from school does not excuse program obligations required for satisfactory academic progress.
- All attendance will be reported directly to TDLR for tracking against licensure requirements.
- School closures for holidays or unexpected events will be rescheduled and made up on Mondays.

MAKE UP ATTENDANCE
In a clock hour program such as Cosmetology, students who are absent may make up the quantity of absence outside of their regular class schedule. Students may not intentionally make up attendance beyond the total absent time accrued. In other words, students may not “bank” positive attendance time in advance of accruing absence time.

ATTENDANCE VIOLATIONS
Consecutive Days Absent
A student will be dismissed from school if absent for 10 consecutive class days (excluding scheduled breaks and holidays).

The U.S. Department of Veterans Affairs will be notified if students using veteran’s education benefits fail to attend five [5] consecutive class days or miss 20% of their total program.

LEAVE OF ABSENCE (“LOA”)
A student may request an LOA (in writing) for specific and extreme circumstances. The requested LOA will be considered for approval only if submitted on or before the beginning date of the leave. A student is limited to two leaves of absence (including military leaves), to total not more than 60 calendar days in a 12-month period (starting on the first day of the first LOA).

A student who fails to return from an approved LOA on or before the scheduled return date will be dismissed from the school.

Taking an LOA may alter the student’s course sequence and will extend the time in the program. If an LOA extends beyond 30 days, or is taken for a non-medical reason, taking the LOA will reduce a student’s grant eligibility. In most cases, it will increase indebtedness to the school due to the reduced grant eligibility. The financial aid eligibility will not only be affected for the period in which the leave is taken but in most cases for subsequent grading periods also. The student must continue making in-school payments while on LOA.

VOLUNTARY WITHDRAWAL FROM SCHOOL
Students who wish to withdraw from school will notify the Director of Education (or designee), or Registrar, either verbally or in writing. The withdrawal will be effective as of the date of the verbal request, the postmark date on a mailed request, or the send date of an electronic notification. Only the student may request to be withdrawn unless express written authorization is provided to a third-party representative.
DATE OF DETERMINATION
The date of determination (DOD) will be the date the school determined the student would not return to school and will be used to determine the timeliness of the refund. The DOD is the earliest of the following three (3) dates:

- The date the student notifies the school (verbally or in writing) that s/he is not returning (request to withdraw);
- The date the student violates the published attendance policy; or
- No later than the 14th calendar day after the LDA; published scheduled breaks are excluded when calculating the DOD.

The student must be withdrawn from school by the morning following the DOD.

NAME AND CONTACT INFORMATION UPDATES
At the time of application for admission, individuals must provide their legal name as it appears on their official state government-issued identification. After submission of the application for admission, any name changes must be reported in writing to the helpdesk or the Registrar. In the case of a legal name change, a copy of the court order for the change must be provided to the Registrar. It is the student’s responsibility to inform SCI of any change in address or contact information, or to update address or contact information.

GRADES
This program is delivered in Learning Units (LU) to organize the material into manageable segments for skills monitoring. LUs are not classes and do not receive grades or appear on a student’s transcript. The 1000 hours in the program comprise a single course.

<table>
<thead>
<tr>
<th>Grade</th>
<th>Definition</th>
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</thead>
<tbody>
<tr>
<td>INC</td>
<td>The student has not fulfilled the academic component of the learning unit</td>
</tr>
<tr>
<td>P</td>
<td>The student has fulfilled the academic component of the learning unit</td>
</tr>
<tr>
<td>L</td>
<td>The student took a leave of absence during this class. When the student returns timely, the previously accrued attendance will remain</td>
</tr>
<tr>
<td>W</td>
<td>The student is no longer enrolled. The previously accrued attendance will remain up to three years if the student re-enters</td>
</tr>
<tr>
<td>RS</td>
<td>The student is a reverse start having discontinued enrollment during the first 21 days of enrollment</td>
</tr>
</tbody>
</table>

* When the student withdraws for non-academic reason: The grade of “I” (INC) may be awarded if, under Texas Education Code, Section 132.061(f), a student who is obligated for the full tuition may request a grade of “incomplete” if the student withdraws for an appropriate reason unrelated to the student’s academic status. Under Title 40, Texas Administrative Code, Section 807.171-175, a student receiving a grade of “I” is permitted to re-enroll in the program during the 12-month period following the date the student withdraws to complete incomplete subjects without payment of additional tuition.

SAP BENCHMARK STATUSES
Academic and Financial Aid Warning (AFAW)
The first time a student fails to meet one or both SAP benchmarks the student will be notified and placed on AFAW status for one evaluation period, during which the student will remain federal financial aid eligible. A student in this status will be advised, and the terms of AFAW improvement plan will be documented and maintained in the student’s file.

Financial Aid/Academic Probation (AFAP)
A student who does not meet one or both SAP measurements for a second consecutive evaluation period will be dismissed from school. If the student successfully appeals the dismissal, the student will be placed on Academic and Financial Aid Probation and may retain federal financial aid eligibility. The student must agree to follow an academic plan that supports the student’s ability to achieve...
satisfactory academic benchmarks by the end of the subsequent evaluation period. A student will be reinstated to good standing at
the end of the evaluation period upon meeting both SAP benchmarks. If the student does not meet the terms of the plan, the student
will be dismissed from school.

SAP APPEALS
Any student who is academically dismissed and who had a status of AFAP at the end of the previous evaluation period is not eligible to
apply to return to school until at least one evaluation period (six weeks or eight weeks, depending on the program), or a minimum of six
weeks, whichever is longer, has passed. To file an appeal, a student must complete the SAP Appeal Form available from the Director of
Education.

The SAP appeal must include the reasons for poor academic performance and the ways in which these reasons have been mitigated. The
student may file an appeal based on the following: the death of a relative, an injury or illness of the student, or other special circumstances.
If the SAP Appeal is denied, the student will be dismissed from SCI. If the SAP appeal is approved, SCI will place the student on AFAP
and provide an academic plan for the student to ensure that the student can return to good standing in the plan’s timeframe. The plan will
include academic advising, and strategies/resources to support student success. If at any evaluation point the student fails to meet the
terms of the plan, the student will be dismissed. Students on AFAP status must always achieve performance during an evaluation period
consistent with the thresholds shown in the chart above in the Minimum Thresholds of Performance section. A student on AFAP is eligible
for financial aid while the terms of the plan are met.

APPEAL DUE TO EXCEEDING MAXIMUM TIME FRAME
At the point at which a student cannot complete a program within the MTF, the student will be dismissed from school and lose Title IV
financial aid eligibility. A student dismissed for exceeding MTF may choose to appeal to re-enter the program using the SAP appeal
process. They must sit out for at least six (6) weeks (two full course periods), then submit the appeal to re-enter to complete the program
using the re-entry SAP appeal process. If the campus approves the student’s re-entry appeal and the student agrees to an academic plan,
the campus will then submit an escalated appeal request on behalf of the student.

If the escalated appeal request is approved, the student will be allowed to re-enter and complete the program. The student will be
responsible for working with the financial aid department to determine program payment. If the student fails to meet any academic plan
requirement, the student will be dismissed from school with no further appeals. If the escalated appeal is denied, the student may not
return to complete the program. The escalated appeal determination is final.

STUDENT CODE OF CONDUCT
The SCI Student Code of Conduct (Code) standards promote individual and social responsibility and establishes the school’s authority to
fairly enforce responsive disciplinary actions. The goal of the Code is to maintain the highest standards of a safe campus environment and
promote a positive, professional learning experience for all students, faculty, and staff. Students are expected to behave professionally,
courteously, and in a manner consistent with the Code.

Students who commit misconduct or exhibit inappropriate behaviors will be subject to disciplinary action. A committee of no less than the
Director of Education and one other Director or instructor will determine the outcome of the consideration. The determination will be
documented in the student’s permanent academic file. If the student disagrees with the determination, he/she may follow the grievance
procedure in this catalog (starting with step 3).

The committee’s determination may lead to suspension or dismissal of the student. Suspension is temporary and for a relatively short,
defined timeframe during which absences from class will be tracked and included in the calculation of percentage absence. A student who
is dismissed is withdrawn from school and will have to appeal to be considered for re-entry to school.

All Code of Conduct requirements apply to all SCI students, whether attending on-campus, online or externship classes. Additionally, every
student is subject to federal and state laws, as well as county and city ordinances.

An offense related to a person is committed when a student:

- Acts in a manner to interfere with another student’s right to gain an education
- Fails to respect the privacy of other members of the class and other students
- Fails to respect the diversity of opinions among the instructor and members of the class and respond to them in a courteous
  manner
- Intentionally or knowingly, and without authority or consent, limits and/or restricts the freedom of a person to move about in a
  lawful manner
- Threatens by any means, intimidates, or uses physical or sexual force in a manner than endangers the health or safety of another
  person, or which reasonably causes another person to be fearful of physical or emotional harm
- Intentionally harasses another person
- Engages in any activity related to other persons that are prohibited by law or court order
- Engages in illegal, obscene, or indecent conduct in the SCI learning environment or while engaging in SCI learning experiences
- Engages in vulgarity, foul language, and/or lack of respect for peers, instructors, and/or SCI staff members.

**An offense related to the operation of SCI is committed when a student:**
- Engages in illegal, obscene, or indecent conduct on SCI property, in a SCI virtual classroom, or at a SCI-sponsored event
- Forges, alters, possesses, duplicates, or uses documents, records, keys or identification without consent or the authorization of appropriate SCI officials
- Knowingly and without consent or authorization possesses, removes, uses, misappropriates, or sells the property or services of another person or SCI
- Intentionally or negligently damages or destroys property owned by, or in the possession of, another person or SCI
- Engages in solicitation in or on SCI property, or involving the use of SCI property, unless such solicitation is approved by appropriate SCI officials
- Intentionally acts to impair, interfere with, or obstruct the orderly conduct processes and functions of SCI
- Violates the Internet Access and Usage policy
- Enters or uses SCI facilities, property or equipment without consent or authorization
- Commits a computer-related offense
- Acts in a manner that brings the name or reputation of SCI into disrepute
- Smokes/uses e-cigarettes or tobacco dip in the building or within 25 feet of any entrance.

**An offense related to welfare, health or safety is committed when a student:**
- Misrepresents their criminal conviction history to SCI
- Uses, possesses, or manufactures firearms, explosives, weapons, unregistered fireworks, illegal chemical or biological agents or other dangerous articles or substances injurious to persons or property
- Falsely reports a fire, activates emergency warning equipment, or communicates false information regarding the existence of explosives or hazardous materials on SCI property
- Abuses, removes, or damages fire and safety equipment or fails to vacate a building or facility when a fire alarm is activated
- Fails to comply with directions of School personnel acting in the performance of their duties
- Fails to leave a building, streets, walks, driveways, or other facilities of SCI when directed to do so by a SCI official having just cause to do so
- Uses, possesses, distributes, sells, or is under the influence of alcohol, narcotics, hallucinogens, dangerous drugs, or controlled substances, except as permitted by law
- Is charged with, or convicted of felony violent criminal or sex offenses such that the school administration determines that the continued presence of the student would constitute a threat or danger to the students, faculty, or staff of SCI
- Doesn’t report such a conviction to the school within ten (10) days of receiving the conviction
- Is charged with, or convicted of, a violation of the SCI Alcohol and Drug policy.

**PLAGIARISM POLICY**
Plagiarism is defined as the act of using words and/or ideas from another person or source without giving proper acknowledgement to that person or source.

A student plagiarizes by:
- Submitting someone else’s work as their own,
- Copying words or ideas from someone else without giving credit by using proper in-text citations and a works cited page,
- Failing to put a quote in quotation marks, change words, but copy the sentence structure of a source without giving credit by using proper in-text citations and a work cited page, or
- Submitting work in which the student’s ideas and content contribution constitute less than 40% of the work, even when including proper in-text citations.

Plagiarism is against the law and will result in a failing grade for the assignment and may result in dismissal from school.

**ACADEMIC ADVISING**
Students’ educational progress, including grades, attendance, and conduct, are reviewed on a regular basis. The school provides tutoring and academic advising for students who are experiencing academic difficulties. These students receive advising that helps them to identify their obstacles and challenges and provides strategies to support improvement and success.
DRESS CODE

On-Campus Classes

Students must practice good personal hygiene habits and maintain a clean, neat, and professional appearance that would be expected in the student’s career field. All students will wear their ID badges while on campus.

Students found in violation of the dress code will be subject to disciplinary action.

<table>
<thead>
<tr>
<th>ALLOWED (program-specific)</th>
<th>NOT ALLOWED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shirts issued by the school</td>
<td>Any other shirt</td>
</tr>
<tr>
<td>Neat, clean, and free of wrinkles</td>
<td>Wrinkled, dirty, stained, torn</td>
</tr>
<tr>
<td>Solid black, non-faded pants</td>
<td>Baggy pants, exposed underwear, sweatpants, jeans, black leggings</td>
</tr>
<tr>
<td>Aprons when on the salon floor and while performing practicals</td>
<td>N/A</td>
</tr>
<tr>
<td>Pants must be clean, fit properly and appropriate length, and be in good condition</td>
<td>Extra-long or sagging pants</td>
</tr>
<tr>
<td>Closed-toe shoes or tennis shoes</td>
<td>Sandals or flip-flops</td>
</tr>
</tbody>
</table>

**Adornments**

- Jewelry – not excessive and does not impede performing services: Large hoop or dangling earrings, spike, bar or extreme pierced cartilage jewelry, necklaces, bracelets
- Jewelry in piercings, including gauges, that are not excessive and do not impede performing services: Jewelry in piercings (oral and dermal) that may impede salon safety, or the student’s ability to academically perform, must be removed
- Tattoos: Tattoos that include images or words that may be offensive or vulgar to others (at the discretion of the Campus Director)

**Personal Hygiene**

- Fingernails – clean, smooth, unchipped polish: Extreme false/enhanced (length/pointy) nails
- Hair – clean and neatly styled: Head coverings such as hats, caps, or bandanas
- Beards/mustaches neat and trimmed: N/A
- Clean, fresh-scented: Offensive body odor, cigarette smells, heavy cologne, or after-shave

Students must practice good personal hygiene habits and maintain a clean, neat, and professional appearance on camera.

**Additional programmatic dress code requirements may apply. All student attire must be tasteful in appearance and conducive to the educational and public-facing environment.**

**GRADUATION REQUIREMENTS**

Students must meet the following requirements to graduate from the program:

- Students must successfully complete all hours in the program
- Students must be in good SAP standing
- Transfer of up to 750 hours earned at another institution may be used to qualify as successful completion of the program. A minimum of 250 hours must be completed at SCI.

Students must be in good financial standing prior to receiving their diploma/degree. Students must satisfy outstanding financial obligations before the school will issue an official transcript, which may be requested from the Registrar.

Graduation ceremonies are typically held twice per year.

**STUDENT SERVICES**

**STUDENT RESOURCES**

The student services department is dedicated to assisting students in meeting their educational goals. The following list is some of the student services that are available:

- Tutoring (may be initiated by the student or the instructor)
- Attendance Advising
- Academic Advising
SCI also provides students with referrals and contact information for community resources helping with needs such as the following:

- Housing
- Childcare
- Employment
- Transportation
- Mental health services
- Alcohol and drug counseling

**CAREER SERVICES**

Career Services are available for both graduates and active students. Attention is given to matching graduates with prospective employers and positions that are compatible with their entry-level career goals, qualifications, and experience. **SCI does not guarantee employment or a starting salary upon graduation, completion, or withdrawal from SCI.**

Career Services staff:

- Strive to meet with every student prior to graduation for an exit interview that includes the development of a customized job search profile, creation of a marketable entry level resume and a mock interview assessment
- Provide resume writing assistance, interview preparation, and advising on professional development and job search skills
- Maintain an engaged presence in the local community and positive relationships with employers to be an advocate for students and graduates and assist in the interview and hiring process
- Share best practices for establishing a professional identity in social media which includes professional networking sites, job boards, and affinity groups with an emphasis on quality content and ethical conduct

After graduation, graduates not yet employed in their field of training are expected to actively search for training-related employment, and to remain in close contact with Career Services. SCI reserves the right to contact a graduate’s employer through telephone calls, e-mail, or postal mail to verify graduate employment information. Securing employment upon graduation remains the responsibility of the student.

**LEARNING RESOURCES**

Internet sites, periodicals, newspapers, professional (or business) publications, state-specific laws or codes, magazines, publisher provided information (via CD, DVD, or website), instructor work experience, video, audio, or other visual files/documents to convey and aid in obtaining course objectives are available in the Resource Center. The school may provide a list of resources by program that includes web sites, online access to articles, links to books or journals, audio, and video links, etc. Students and instructors may utilize these resources for research, projects, reports, etc.

**NOTIFICATIONS**

**STUDENT GRIEVANCE PROCEDURE**

The SCI grievance procedure provides a prompt, equitable, and impartial process for resolving student grievances. It is available to any student who believes that a school decision or action, or the action of another student or third party, has adversely affected his or her status, rights, or privileges at SCI.

Student grievances will be addressed confidentially, unless maintaining confidentiality would impede the ability to investigate the attempt to address the student’s concerns. Information will be shared only with those necessary when attempting to resolve the concerns. No reprisals of any kind will be taken by any party or by any member of the SCI administration against any party involved.

During this grievance procedure it may be determined that discrimination, harassment, or retaliation has occurred, or an inappropriate academic decision has been made. If so, the adverse academic decision may be reversed, and appropriate corrective and remedial action may be taken up to termination of employment for an SCI faculty or staff member, dismissal of a student, or termination of the relationship with a third party. Additional remedial actions, such as training for supervisors, employees, and/or students, may be implemented to prevent a reoccurrence of the discrimination, harassment, or retaliation. Appropriate actions to remedy the effects of the discrimination, harassment, or retaliation upon the student(s) that brought the complaint will also be enacted.

The following process will be followed to resolve the grievance reasonably and impartially. If at any time during the process the student needs additional time, he or she may request for an extension by submitting a written request to the Campus Director. The e-mail addresses to be used for Directors of Education and Campus Directors are as follows:

<table>
<thead>
<tr>
<th>Campus</th>
<th>Director of Education E-mail</th>
<th>Campus Director E-mail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Austin</td>
<td><a href="mailto:Austin.DOE@scitexas.edu">Austin.DOE@scitexas.edu</a></td>
<td><a href="mailto:AustinCD@scitexas.edu">AustinCD@scitexas.edu</a></td>
</tr>
<tr>
<td>Brownsville</td>
<td><a href="mailto:Brownsville.DOE@scitexas.edu">Brownsville.DOE@scitexas.edu</a></td>
<td><a href="mailto:Brownsville.CD@scitexas.edu">Brownsville.CD@scitexas.edu</a></td>
</tr>
<tr>
<td>Corpus Christi</td>
<td><a href="mailto:CorpusChristi.DOE@scitexas.edu">CorpusChristi.DOE@scitexas.edu</a></td>
<td><a href="mailto:CorpusChristi.CD@scitexas.edu">CorpusChristi.CD@scitexas.edu</a></td>
</tr>
<tr>
<td>Harlingen</td>
<td><a href="mailto:Harlingen.DOE@scitexas.edu">Harlingen.DOE@scitexas.edu</a></td>
<td><a href="mailto:Harlingen.CD@scitexas.edu">Harlingen.CD@scitexas.edu</a></td>
</tr>
<tr>
<td>Pharr</td>
<td><a href="mailto:Pharr.DOE@scitexas.edu">Pharr.DOE@scitexas.edu</a></td>
<td><a href="mailto:Pharr.CD@scitexas.edu">Pharr.CD@scitexas.edu</a></td>
</tr>
<tr>
<td>San Antonio North</td>
<td><a href="mailto:SanAntonio-North.DOE@scitexas.edu">SanAntonio-North.DOE@scitexas.edu</a></td>
<td><a href="mailto:SanAntonio-North.CD@scitexas.edu">SanAntonio-North.CD@scitexas.edu</a></td>
</tr>
</tbody>
</table>
1. Grievances or complaints involving another student, or a third party should be brought directly to the Director of Education using the email address above. The Director of Education will investigate the claim and attempt to resolve the issue. Resolution may include a mediated conversation between involved parties.

2. If the student has attempted unsuccessfully to resolve a grievance or complaint directly with a school employee, the student should then bring the concerns to the Director of Education. The Director of Education will investigate the claim and attempt to resolve the issue. Resolution may include a mediated conversation between involved parties.

3. If the grievance or complaint has not resolved with the Director of Education, the student should then bring the concerns to the Campus Director by submitting a written statement to the CD email address above. The written statement should contain:
   - The student's specific concerns or allegations
   - The date that the student met with the SCI faculty or staff member as outlined in Step 1 above (if applicable)
   - The outcome of the meeting with the SCI faculty or staff member as outlined in Step 1 above (if applicable)
   - The date that the student met with the Director of Education as outlined in Step 2 above
   - The outcome of the meeting with the Director of Education or staff member as outlined in Step 2 above
   - The outcome that the student seeks

The Campus Director will:
   - Within five (5) calendar days of the receipt of the written statement hold a preliminary meeting with the student to discuss the grievance
   - Investigate, including a hearing, to give all parties involved an opportunity to present evidence and provide statements relevant to the matter
   - The hearing will take place within five (5) calendar days of the receipt of the written statement from the student

The Campus Director will provide his/her decision in writing within three (3) calendar days after the hearing. The decision will provide the Campus Director's findings, conclusions, and reasoning. A written copy of the decision will be provided to the student in person or by email. The student's original written complaint and the Campus Director's decision will be retained in the relevant files of all parties involved (faculty files for faculty and academic files for students).

If, after following the process above (or when circumventing the process) a student remains unsatisfied with the outcome, and wishes to escalate their concerns further, the student may then direct their grievance and requests to:

**Southern Careers Institute**
Attn: Compliance
1700 Directors Blvd, Ste. 800
Austin, TX 78744
(512)-437-7500
compliance@scitexas.edu

**The student may also contact:**
Texas Department of Licensing and Regulation
P.O. Box 12157
Austin, Texas 78711-2157
920 Colorado
Austin, TX 78701
Phone (512) 463-6599 / Toll Free (800) 803-9202

**The student may also contact:**
The Council on Occupational Education
7840 Roswell Road, Building 300, Suite 325
Atlanta, GA 30350
(800) 917-2081
CAMPUS SEX CRIMES PREVENTION ACT
The Campus Sex Crimes Prevention Act requires institutions of higher education to issue a statement advising the campus community where to obtain law enforcement agency information provided by a state regarding registered sex offenders. Information may be requested from the Department of Public Safety about convicted sex crime offenders. The internet sources for public record information on sex offender registrations in Texas are https://publicsite.dps.texas.gov/SexOffenderRegistry or https://www.dps.texas.gov/section/crime-records.

The Campus Sex Crimes Prevention Act also requires that sex offenders who are required to register in the state to provide notice of each institution of higher education in the state at which the offender is employed, enrolled, or carries on a vocation. SCI recognizes that it is the responsibility of local law enforcement officials to notify the community of potential public danger. Therefore, SCI does not disseminate sex offender registry information to students. SCI will work closely with local law enforcement officials to determine when and under what circumstances local law enforcement officials will notify the community about the presence of a registered sex offender.

SEXUAL HARASSMENT
SCI is committed to maintaining a learning environment that is free from inappropriate conduct based on sex. It is SCI’s policy to provide an educational and working environment for its students and staff that is free from sexual harassment. Sexual harassment will not be tolerated, and individuals who engage in such conduct will be subject to disciplinary action. Any student who thinks that he or she has been subjected to sexual harassment misconduct by another student, member of the faculty or staff, or a campus visitor or contractor, is encouraged to immediately file a complaint through the Title IX process.

Sexual Harassment is conduct on the basis of sex that satisfies one or more of the following:

- Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectionably offensive that it effectively denies a person equal access to an SCI education program or activity,
- An employee of the school conditioning the provision of an aid, benefit, or service of SCI on an individual's participation in unwelcome sexual conduct, or
- Sexual assault (including fondling, incest, rape, or statutory rape), dating violence, domestic violence, or stalking as those terms are defined in the Violence Against Women Act (VAWA).

TITLE IX REGULATIONS
If you are the victim of sexual harassment, you have the option to file a complaint with SCI’s Title IX Coordinator if the harassment involves a student or employee, visitor, or contractor of the school. A formal complaint is made by the written submission of complete documentation of an alleged sexual harassment incident(s) to the Title IX Coordinator.

Documentation must include:
- Date(s) and time(s) of the alleged incident(s)
- Location and names of individuals involved in the alleged incident(s)
- Specific details of what happened and resulting effects related to the incident(s)
- Names of any witnesses to alleged incident(s)
- Any action taken following the incident(s)
- A physical or digital signature of the Complainant. A Formal Complaint may not be filed anonymously. The grievance process requires that the Complainant's identity must be disclosed to the Respondent.

Title IX Coordinator
The person with authority to oversee the grievance process and ensure that equitable, non-biased treatment of all parties. The Title IX Coordinator must not have a conflict of interest or bias toward either the Complainant or the Respondent.

Title IX Coordinator for Students
Guides complaints of sexual harassment involving students
Christopher Burges
Director of Compliance
1701 Directors Blvd., Suite 800
Austin, TX 78744
512-437-7500
cburges@scitexas.edu

Title IX Coordinator for Employees, Visitors, and Contractors
Guides complaints of sexual harassment involving non-students
John Bender
Corporate Legal Specialist
1701 Directors Blvd., Suite 800
Austin, TX 78744
512-437-7500
john.bender@scitexas.edu

Students may also contact the U.S. Department of Education, office for Civil Rights to complain of a sex discrimination or sexual harassment including sexual violence; see: https://www.hhs.gov/civil-rights/filing-a-complaint/complaint_process/index.html

NON-DISCRIMINATION POLICY
SCI does not deny admission or discriminate on the basis of race, color, sex, age, religion, creed, disability, national origin, veteran’s status, or sexual orientation. SCI does not make pre-admission assumptions or inquiries regarding an individual’s disability.
SCI admits students of any race, color, national and ethnic origin or other protected characteristics to all rights, privileges, programs, and
activities generally made available to students, and is non-discriminatory in its administration of educational policies, scholarship and loan programs, and other school-administered programs.

In addition, the institution complies with the Civil Rights Act of 1964, related Executive orders 11246 and 11375, Title IX of the Education Amendments Act of 1972, Sections 503 and 504 of the Rehabilitation Act of 1973, Section 402 of the Vietnam Era Veterans Readjustment Assistance Act, the Americans with Disabilities Act of 1990, and all applicable state civil rights laws. Questions regarding the ADA or Section 504 should be directed to:

ADA/Section 504 Coordinator
Jody Cohen
Vice President of Compliance
compliance@scitexas.edu

INTERNET ACCESS AND USAGE POLICY

The use of SCI internet access equipment is intended for SCI-related business only. Internet communications, transactions, and discussions may be viewed by authorized personnel as determined by SCI. Distribution of confidential information about staff members, customers, and SCI is strictly prohibited.

SCI reserves the right to audit information that is accessed through the Internet to ensure that non-business-related use of SCI equipment does not impact business needs. Personal use of the Internet is limited and supervised.

SCI does not allow chain letters, personal or group communications about causes or opinions, personal mass mailings, or the accessing of material deemed inappropriate or prohibited by local, state, or Federal law. SCI prohibits the access or dissemination of sexually explicit graphics or otherwise offensive or discriminatory material via the Internet.

NOTICE OF SCI POLICIES TO COMPLY WITH THE HIGHER EDUCATION OPPORTUNITY ACT OF 2008

The unauthorized distribution of copyrighted material, including unauthorized peer-to-peer file sharing and photocopying, may subject students and individuals to civil and criminal liabilities. Almost all the music, movies, television shows, software, games, and images found on the Internet are protected by federal copyright law. The owner of the copyright in these works has the right to control their distribution, modification, reproduction, public display, and public performance. It is generally illegal therefore to use file sharing networks to download and share copyrighted works without the copyright owner’s permission unless “fair use” or another exemption under copyright law applies.

Fair use under the federal Copyright Act allows the use without permission of copyrighted material for the purpose of criticism, comment, and news reporting or teaching under certain limited circumstances. There is no blanket exception from liability for students or employees of educational institutions, however, and whether the use of copyrighted material without permission falls within “fair use” or one of the other exceptions in the Act depends on a very detailed, case-by-case analysis of various factors. Students should be aware that sharing music, videos, software, and other copyrighted materials is very likely not to be considered a “fair use” and therefore may be a violation of the law.

A violation of the institution’s policy for use of its information technology system can result in termination of network access for the student and/or other disciplinary action including removal of the student from the institution. Moreover, there are severe civil and criminal penalties for copyright infringement under federal law. A copyright owner is entitled to recover actual damages and profits resulting from an infringement, but also may recover statutory damages ranging from $750 to $30,000 per work for a non-willful infringement and up to $150,000 for a willful infringement, even if there is no proof of actual damages, in addition to court costs and reasonable attorneys’ fees. Also, the government can file criminal charges that can result in fines and imprisonment.

SCI’s policies regarding copyright infringement via the Internet prohibit the illegal downloading or unauthorized distribution of copyrighted materials using the institution’s information technology system. SCI’s policies prohibit use of the SCI computer network and instructional equipment to engage in illegal copying or distribution of copyrighted works such as by unauthorized peer-to-peer file sharing (i.e., the sharing of copyrighted works, typically in digital or electronic files, without permission).

NOTIFICATION OF RIGHTS UNDER FERPA WITH RESPECT TO STUDENT RECORDS

The Family Educational Rights and Privacy Act (FERPA) afford eligible students certain rights with respect to their education records. An “eligible student” under FERPA is a student who is 18 years of age or older or one who attends a postsecondary institution. These rights include:

1. The right to inspect and review the student’s education records within 45 days after the day SCI receives a request for access. A student should obtain a Request to Inspect and Review Education Records form from the portal and submit to the Campus Director, a written request that identifies the record(s) the student wishes to inspect. The school official will arrange for access and notify the student of the time and place where the records may be inspected. Students are not entitled to inspect and review financial records of their parents. If the records are not maintained by the school official to whom the request was submitted, that
The right to provide written consent before SCI discloses personally identifiable information from the student's education records, except to the extent that FERPA authorizes disclosure without consent.

The school discloses education records without a student's prior written consent under the FERPA exception for disclosure to school officials with legitimate educational interests. A school official is a person employed by the institution in an administrative, supervisory, academic, research, or support staff position (including law enforcement unit personnel and health staff); a person serving on the board of directors; or a student serving on an official committee, such as a disciplinary or grievance committee. A school official also may include a volunteer or contractor outside of SCI who performs an institutional service of function for which the school would otherwise use its own employees and who is under the direct control of the school with respect to the use and maintenance of the education records, such as an attorney, auditor, collection agent, or a student volunteering to assist another school official in performing their tasks. A school official has a legitimate educational interest if the official needs to review an education record to fulfill their professional responsibilities for the institution.

Parental access to a student’s record will be allowed by SCI without prior consent if: (a) the student has violated a law or the institution’s rules or policies governing alcohol or substance abuse, if the student is under 21 years old; or (b) the information is needed to protect the health or safety of the student or other individuals in an emergency.

4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by SCI to comply with the requirements of FERPA. The name and address of the Office that administers FERPA is:

U.S. Department of Education
Student Privacy Policy Office
400 Maryland Avenue, SW
Washington, DC 20202-8520
https://studentprivacy.ed.gov/file-a-complaint

FERPA permits the disclosure of education records, without consent of the student, if the disclosure meets certain conditions found in the FERPA regulations. Except for disclosures to school officials, disclosures related to some judicial orders or lawfully issued subpoenas, disclosures of directory information, and disclosures to the student, FERPA regulations requires the institution to record the disclosure. Eligible students have a right to inspect and review the record of disclosures. A postsecondary institution may disclose education records without obtaining prior written consent of the student in the following instances:

- To other school officials, including teachers, within SCI whom the school has determined to have legitimate educational interests. This includes contractors, consultants, volunteers, or other parties to whom the school has outsourced institutional services or functions.

- To officials of another school where the student seeks or intends to enroll, or where the student is already enrolled if the disclosure is for purposes related to the student’s enrollment or transfer.

- To authorized representatives of the U. S. Comptroller General, the U. S. Attorney General, the U.S. Secretary of Education, or State and local educational authorities, such as a State postsecondary authority that is responsible for supervising the institution’s State-supported education programs. Disclosures under this provision may be made, in connection with an audit or evaluation of Federal- or State-supported education programs, or for the enforcement of or compliance with Federal legal requirements that relate to those programs. These entities may make further disclosures to outside entities that are designated by them as their authorized representatives to conduct any audit, evaluation, or enforcement or compliance activity on their behalf.

- In connection with financial aid for which the student has applied or which the student has received, if the information is necessary to determine eligibility for the aid, determine the amount of the aid, determine the conditions of the aid, or enforce the terms and conditions of the aid.

- To organizations conducting studies for, or on behalf of, the school, to: (a) develop, validate, or administer predictive tests; (b) administer student aid programs; or (c) improve instruction.

- To accrediting organizations to carry out their accrediting functions.

- To comply with a judicial order or lawfully issued subpoena.
To appropriate officials in connection with a health or safety emergency.

In compliance with FERPA and the Buckley Amendment, SCI gives notice that the following types of “directory information” may be released to the public and agencies without the written consent of the student: the student’s name, address(es), telephone number(s), e-mail address, birthdate and place, program undertaken, dates of attendance, honors and awards, photographs and credential awarded.

If a student does not want their directory information to be released to third parties without the student’s consent, the student must present such a request in writing to the Campus Director within 45 days of the student’s enrollment or by such later date as the institution may specify. Under no circumstance may the student use the right to opt out to prevent the institution from disclosing that student’s name, electronic identifier, or institutional e-mail address in a class in which the student is enrolled.

To a victim of an alleged perpetrator of a crime of violence or a non-forcible sex offense. The disclosure may only include the results of the disciplinary proceeding with respect to that alleged crime or offense, regardless of the finding.

To the public, the results of a disciplinary proceeding if the school determines the student is an alleged perpetrator of a crime of violence or non-forcible sex offense and the student has committed a violation of the school’s rules or policies with respect to the allegation made against them. To parents of a student regarding the student’s violation of any Federal, State, or local law, or of any rule or policy of the school, governing the use or possession of alcohol or a controlled substance if the school determines the student committed a disciplinary violation and the student is under the age of twenty-one.

CAMPUS SECURITY ACT

In accordance with the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act of 1990 (the “Clery Act”), SCI publishes an Annual Security Report (“ASR”). The ASR contains information and crime statistics for the previous three calendar years regarding crimes that occurred on campus and on public property within, or immediately adjacent and accessible to the campus. The report also contains information regarding campus security and personal safety topics such as crime prevention, fire safety, crime reporting policies, the Policy on Alcohol and Drugs, and other information related to safety and security. The ASR is available to students on SCI’s website at https://scitexas.edu, accessed using the Campus Crime Report hyperlink.

Pursuant to Section 30.06, Penal Code (trespass by holder of license to carry a concealed handgun), a person licensed under Subchapter H, Chapter 411 Government Code (concealed handgun law), may not enter this property with a concealed handgun (Tex. Penal Code Ann. § 30.06©(3)).

DRUG & ALCOHOL-FREE SCHOOLS

All campuses are designated as drug and alcohol free. Upon enrollment, the campus will provide each student the SCI Policy on Alcohol and Drugs containing information on the penalties associated with drug related offenses. The possession, sale, furnishing, or use of alcohol or controlled substances on campus is prohibited. Students will be held accountable for the use of alcoholic beverages or controlled substances on SCI or externship property, including the purchase, consumption, possession, furnishing, or sale of such items. The National Minimum Drinking Age Act of 1984 required all states to raise their minimum purchase and public possession of alcohol to age 21. The possession, sale, manufacture, or distribution of any controlled substance is illegal under both state and federal laws.

In compliance with the Drug Free Schools and Communities Act of 1989, SCI provides the following information regarding the use of illicit drugs and the abuse of alcohol in its Policy on Alcohol and Drugs:

1. SCI Disciplinary Action
2. Applicable Local, State, and Federal Laws
3. Health Risks Associated with the Use of Drugs and Abuse of Alcohol; and
4. Drug/Alcohol Counseling and Rehabilitation Programs.

A student that violates the SCI prohibition on controlled substances or alcohol is subject to disciplinary action up to and including immediate suspension or dismissal from SCI, and legal implications including criminal prosecution, fine and/or imprisonment. Students dismissed for misconduct will be advised by the Campus Director. Readmission is subject to the Campus Director’s approval.

PERSONAL PROPERTY

Southern Careers Institute assumes no responsibility for loss or damage to personal property through fire, theft, or other causes.

ARBITRATION AND CLASS ACTION WAIVER DISCLOSURE

SCI requires each student to agree to a pre-dispute arbitration agreement and a class action waiver as a condition of enrollment (“Arbitration Agreement”). The Arbitration Agreement does not, in any way, limit, relinquish, or waive a student’s ability to pursue filing a borrower defense claim, pursuant to 34 C.F.R. § 685.206(e) at any time. The Arbitration Agreement does not require that the student participate in arbitration or any internal dispute resolution process offered by SCI prior to filing a borrower defense to repayment application with the U.S. Department of Education pursuant to 34 C.F.R. § 685.206(e). Any arbitration, required by the Arbitration Agreement, tolls
(pauses) the limitations period for filing a borrower defense to repayment application pursuant to 34 C.F.R. § 685.206(e)(6)(ii) for the length of time that the arbitration proceeding is under way. Any questions about the Arbitration Agreement or a dispute relating to a student’s Title IV Federal student loans or to the provision of educational services for which the loans were provided should be directed to compliance@scitexas.edu.

RECORDS RETENTION AND MAINTENANCE

Admissions material submitted to SCI become property of SCI. Originals, except for diplomas or foreign transcripts, will not be returned to the student. An admission file will be considered complete if the material required for enrollment has been received. In accordance with SCI policy, admissions applications and supporting documentation for students who applied, but did not start, will be retained for a period of one year. Transcripts are kept indefinitely.

In accordance with provisions of the Family Educational Rights and Privacy Act (FERPA) of 1974, as amended, third party access to records or copies of the documents therein, will not be permitted without written consent of the student. Validation of written consent will be required prior to release of information in the record. A reasonable period (not to exceed 5 business days) may take place before records are available.
COSMETOLOGY OPERATOR

The Cosmetology Operator program provides the student with the opportunity to express creativity within the bounds of technical skill in safety, sanitation and health factors when working with hair, nails, skin, make-up, and salon management. The objective of this program is to provide students with the instruction and practice needed to gain licensure as a cosmetology operator through TDLR. The program includes training in basic skills, safety, and the proper work habits needed for employment.

The curriculum for this program conforms to the requirements established and monitored by the Texas Department of Licensing and Regulations (TDLR) and is designed to prepare the student to gain licensure from TDLR by taking and passing the state examination. The courses train the student in basic manipulation skills, personal and professional safety, proper work habits, and desirable attitudes necessary for entry level positions in cosmetology or a related career. Clinic work allows the student hands-on application and practice of newly learned skills while under the supervision of an experienced Cosmetology Instructor. Successful completion of this course does not automatically guarantee state licensure. The graduate must take and pass a state administered examination.

Classes and laboratories are equipped with current cosmetology equipment and supplies.

Career opportunities may include but are not limited to cosmetologist; cosmetologist operator; salon receptionist; stylist; hair stylist, or sales or marketing specialists with cosmetic or beauty salons.

Upon successfully passing a written and practical examination administered by TDLR, graduates may seek entry-level employment as a cosmetology operator in a salon or spa environment.

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<tr>
<th>Learning Objective</th>
<th>Theory / Lab hours</th>
<th>Clock Hours</th>
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<tr>
<td>Hair Care</td>
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<td>Nail Care</td>
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<td>Skin Care</td>
<td>25 / 75</td>
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<td><strong>250 / 750</strong></td>
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Estimated time of completion – 40 weeks
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<th>TOPICS</th>
<th>HAIR CARE</th>
<th>SKIN CARE</th>
<th>NAIL CARE</th>
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LEARNING UNIT DESCRIPTIONS

COS110 Cosmetology Operator A  
**Hours: Theory 42 / Laboratory 33 / Total 75 / Prerequisites: None**  
Lecture, lab work and skills practice on the following topics: history & career opportunities, lifeskills, professional image, communicating for success, infection control: principles and practice, sanitation and sterilization, Texas Department of Licensing and Regulation rules and regulations, safety, general anatomy and physiology, and skin structure, growth, and nutrition.

COS120 Cosmetology Operator B  
**Hours: Theory 31 / Laboratory 44 / Total 75 / Prerequisites: None**  
Lecture, lab work and skills practice on the following topics: skin disorders and disease, nail structures and growth, nail disorders and diseases, properties of the hair and scalp, basics of chemistry, basics of electricity, principles of hair design, scalp care, and shampooing and conditioning.

COS130 Cosmetology Operator C  
**Hours: Theory 15 / Laboratory 60 / Total 75 / Prerequisites: None**  
Lecture, lab work and skills practice on the following topics: haircutting, and hairstyling.

COS140 Cosmetology Operator D  
**Hours: Theory 15 / Laboratory 60 / Total 75 / Prerequisites: None**  
Lecture, lab work and skills practice on the following topics: braiding and braid extensions, wigs and hair additions, and chemical texture services.

COS150 Cosmetology Operator E  
**Hours: Theory 15 / Laboratory 60 / Total 75 / Prerequisites: None**  
Lecture, lab work and skills practice on the following topics: hair coloring, hair removal, facials, and facial makeup.

COS160 Cosmetology Operator F  
**Hours: Theory 34 / Laboratory 41 / Total 75 / Prerequisites: None**  
Lecture, lab work and skills practice on the following topics: manicuring, pedicuring, nail tips and wraps, monomer liquid and polymer powder nail enhancements, light-cured gels, preparing for license and employment, on the job, and the salon business.

COS210 Cosmetology Operator G  
**Hours: Theory 9 / Laboratory 66 / Total 75 / Prerequisites: Minimum of 100 hours in COS110 through 160 learning units**  
This learning unit is structured to allow students to practice and enhance their skills. Activities may include performing customer procedures in the salon clinic, attending field trips, participating in guest speaker lectures, practicing, remediating and passing skills assessments, practicing skills and procedures in the lab.

COS220 Cosmetology Operator H  
**Hours: Theory 9 / Laboratory 66 / Total 75 / Prerequisites: Minimum of 100 hours in COS110 through 160 learning units**  
This learning unit is structured to allow students to practice and enhance their skills. Activities may include performing customer procedures in the salon clinic, attending field trips, participating in guest speaker lectures, practicing, remediating and passing skills assessments, practicing skills and procedures in the lab.

COS230 Cosmetology Operator I  
**Hours: Theory 9 / Laboratory 66 / Total 75 / Prerequisites: Minimum of 100 hours in COS110 through 160 learning units**  
This learning unit is structured to allow students to practice and enhance their skills. Activities may include performing customer procedures in the salon clinic, attending field trips, participating in guest speaker lectures, practicing, remediating and passing skills assessments, practicing skills and procedures in the lab.

COS240 Cosmetology Operator J  
**Hours: Theory 9 / Laboratory 66 / Total 75 / Prerequisites: Minimum of 100 hours in COS110 through 160 learning units**  
This learning unit is structured to allow students to practice and enhance their skills. Activities may include performing customer procedures in the salon clinic, attending field trips, participating in guest speaker lectures, practicing, remediating and passing skills assessments, practicing skills and procedures in the lab.

COS250 Cosmetology Operator K  
**Hours: Theory 15 / Laboratory 60 / Total 75 / Prerequisites: COS110-COS240**  
This learning is structured to allow for continuing practice and skills enhancement, and to prepare for the state board exams.
COS251 Cosmetology Operator L  
**Hours:** Theory 15 / Laboratory 60 / Total 75 / **Prerequisites:** COS110-COS240  
This learning is structured to allow for continuing practice and skills enhancement, and to prepare for the state board exams.

COS252 Cosmetology Operator M  
**Hours:** Theory 32 / Laboratory 68 / Total 100 / **Prerequisites:** All other learning units  
This learning is structured to allow for continuing practice and skills enhancement, and to prepare for the state board exams.
HISTORY OF SOUTHERN CAREERS INSTITUTE

Southern Careers Institute (SCI) was founded in 1960. In 1991, SCI received its initial accreditation from the Commission on Occupational Education, a national accrediting agency recognized by the United States Department of Education. The school added medical and business programs to its curriculum in 1992 and pharmacy technician in 1994. The expansion of the company evolved as follows:

- The Pharr Branch campus was opened in May of 1992.
- The Corpus Christi Branch campus was opened in August of 1992.
- The San Antonio South Branch campus was opened in 1994.
- The Brownsville, Harlingen, and two Corpus Christi Branch campuses were added in November of 2008.
- In 2009, Southern Careers Institute, Inc. was acquired by SCI Acquisition Co., Inc.
- The second Corpus Christi Branch campus was closed in December 2012.
- The San Antonio North Branch campus was opened in 2012.
- The Brownsville and Harlingen Branch campuses were relocated to their current facilities in December 2014 and January 2015, respectively.
- The Austin Main campus was relocated to its current facility in November 2016.
- The Waco Branch campus was opened in January 2019.

FACILITIES AND EQUIPMENT

BROWNSVILLE BRANCH CAMPUS
The campus occupies approximately 24,838 square feet and has spacious, well-designed facilities consisting of classrooms, laboratories, administrative offices, break areas for students and employees, a learning resource center, and restrooms. SCI provides an environment suited to the students’ needs, offering ample room to learn, gain experience, and promote growth. SCI maintains the necessary equipment and supplies required to teach each program. Adequate student parking is also available.

CORPUS CHRISTI BRANCH CAMPUS
The campus occupies approximately 19,000 square feet and has spacious, well-designed facilities consisting of classrooms, laboratories, administrative offices, break areas for students and employees, a learning resource center, and restrooms. SCI provides an environment suited to the students’ needs, offering ample room to learn, gain experience, and promote growth. SCI maintains the necessary equipment and supplies required to teach each program. Adequate student parking is also available.

SAN ANTONIO SOUTH BRANCH CAMPUS
The campus occupies approximately 28,931 square feet and has spacious, well-designed facilities consisting of classrooms, laboratories, administrative offices, break areas for students and employees, a learning resource center, and restrooms. SCI provides an environment suited to the students’ needs, offering ample room to learn, gain experience, and promote growth. SCI maintains the necessary equipment and supplies required to teach each program. Adequate student parking is also available.

COLLEGE GOVERNANCE
The ownership of Southern Careers Institute, Inc. is SCI Acquisition Company, Inc., which is wholly owned by Tall Oak Learning, LLC.

Corporate Officers
- Jacob Mayhew, Chief Executive Officer
- Rachel Lang, Chief Financial Officer
- Matthew Hawes, Chief Operations Officer
- Nikki England, President

SOUTHERN CAREERS INSTITUTE STAFF AND FACULTY
Southern Careers Institute has selected professionals to teach in each program of instruction offered. These professionals are adept in theory and practical application. All faculty members meet or exceed the minimum education and industry experience requirements as set forth by state approving agencies and accrediting bodies governing SCI. In addition, the instructional staff and support personnel are available for assistance in financial aid, attendance, and other areas to best serve students.
### BROWNSVILLE BRANCH CAMPUS

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<td>Baldwin, Jeremie J.</td>
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<td>Associate of Applied Science in Business</td>
<td>American Intercontinental University</td>
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<td>Ibanez, Maria E</td>
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### CORPUS CHRISTI BRANCH CAMPUS

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<td>Christian Brothers University</td>
<td>13 years</td>
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<tr>
<td>Garces, Michelle</td>
<td>Director of Admissions</td>
<td>Diploma-Medical Assistant</td>
<td>Southwest School of Business and Technological Careers</td>
<td>5 years</td>
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<td>Castillo, Jennifer</td>
<td>Director of Career Services</td>
<td>Diploma-Medical Assistant</td>
<td>Southern Careers Institute</td>
<td>8 years</td>
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<td>Streeter, Christy</td>
<td>Director of Education</td>
<td>Master of Arts in Theology</td>
<td>Life Christian</td>
<td>17 years</td>
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<tr>
<td>Ramos, Lily</td>
<td>Director of Financial Aid</td>
<td>High School Diploma</td>
<td></td>
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<tr>
<td>Dungan, Brenda</td>
<td>Program Director-Cosmetology</td>
<td>Cosmetology Operator/Instructor License</td>
<td>Coastal Bend College/Del Mar College</td>
<td>39 years</td>
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<tr>
<td>Lewis, Natalie</td>
<td>Instructor-Cosmetology</td>
<td>Certificate-Cosmetology Operator/Instructor License</td>
<td>Corpus Christi Beauty Academy</td>
<td>10 years</td>
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<td>Naranjo, April</td>
<td>Instructor-Cosmetology</td>
<td>Certificate-Cosmetology Operator/Instructor License</td>
<td>Southern Careers Institute/Del Mar College</td>
<td>20 years</td>
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### SAN ANTONIO SOUTH BRANCH CAMPUS

<table>
<thead>
<tr>
<th>NAME</th>
<th>BUSINESS TITLE</th>
<th>EDUCATION (Degree)</th>
<th>COLLEGE/UNIVERSITY</th>
<th>EXP.</th>
<th>FT / PT</th>
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<tbody>
<tr>
<td>Lokey, Cheryl</td>
<td>Campus Director</td>
<td>Bachelor of Business Administration in Marketing</td>
<td>Delta State University</td>
<td>35 years</td>
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<td>Olivares, Delilah</td>
<td>Campus Director Assistant</td>
<td>Bachelor of Science in Business Management</td>
<td>University of Phoenix</td>
<td>11 years</td>
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<tr>
<td>Campos, Kassandra</td>
<td>Director of Admissions</td>
<td>Associate of Arts in Liberal Arts</td>
<td>University of Texas San Antonio</td>
<td>10 years</td>
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<tr>
<td>Singh, Amandeep</td>
<td>Director of Education</td>
<td>Master of Business Administration</td>
<td>University of Incarnate Word</td>
<td>23 years</td>
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<td>Hernandez, Marisela</td>
<td>Director of Financial Aid</td>
<td>Bachelor of Business Administration in Management</td>
<td>Texas A&amp;M</td>
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<td>Prince, Katasha</td>
<td>Corporate Program Director</td>
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<td>I.T.S Academy of Beauty</td>
<td>11 years</td>
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<tr>
<td>Guerra, Denise</td>
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<td>Vazquez, Anastasia</td>
<td>Instructor-Cosmetology</td>
<td>Certificate-Cosmetology Operator/Instructor License</td>
<td>Southern Careers Institute</td>
<td>2 years</td>
<td>FT</td>
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